

Quarter 1

Indicator Ref	Indicator Title	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	Q1 2015-16	Q2 2015-16	Current Progress Against	Status	2015-16 Target	Level Triggering Mgt Action	Comments
<b>Children are protected from significant harm and are empowered to protect themselves</b>																
Referrals 1 Local PI	Number of Referrals Received	2,576	3,241	3,793	4,525	4,730	4,744	4,531	4,195	844	936	Target setting not appropriate		Target setting not appropriate	Target setting not appropriate	Q2 2013-14 = 1,075 Q2 2014-15 = 969 July = 343 August = 346 September = 247 In addition to referrals the service received 7,280 contacts in Quarter 2 of which 936 proceeded to referral and are included in the number of referrals above.
SCC/006 Core Indicator	The percentage of referrals during the year on which a decision was made within 1 working day	98.4%	98.6% (Ave)	99.2% (Ave)	90.4% (Ave)	89.6% (Ave)	90.7% (Ave)	80.3%	83.1%	89.8%	94.1%	☹	▲	100.0%		881 / 936 Performance has continued to improve slightly in Quarter 2 in the context of an 11% increase in the number of referrals (844 to 936). The performance report is based on electronic records, but there is evidence that the electronic capture of the information is delayed. However, management oversight confirms all referrals are subject to manager decision and prioritisation on the day of receipt. All Wales average 2014-15 = 97.0%
SCC/007 (a) Core Indicator	The percentage of referrals that proceed to allocation for initial assessment during the year allocated to a social worker for initial assessment	42.2%	44.0% (Ave)	44.4% (Ave)	42.2% (Ave)	57.1% (Ave)	61.9% (Ave)	92.0%	91.9%	94.1%	92.0%	Target setting not appropriate	▼	Target setting not appropriate	Target setting not appropriate	861 / 936 0.2% of referrals were allocated to someone other than a Social Worker for initial assessment in Quarter 2 (2 / 936). 6.4% of referrals did not proceed to initial assessment in Quarter 2 (60 / 936). All Wales average 2014-15 = 73.2%

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SCC/010 Core Indicator	The percentage of referrals that are re-referrals within 12 months	23.1%	22.2%	25.1%	29.1%	29.5%	32.3%	25.6%	25.4%	25.6%	25.2%	☹	▲	24.0%	30.0%	968 / 3,837 There has been a marginal decrease over the quarter – regular monitoring will continue. In order to ensure that referrals are appropriate and of high quality, the Multi Agency Referral Form is being reviewed. Once this review is complete, the Safeguarding Officer for Education and Children's Access Point (CAP) Manager will resume work to engage with schools in respect of the quality and appropriateness of referrals made to Children's Services. It is also envisaged that the Multi Agency Safeguarding Hub (MASH), once implemented, will lead to a reduction in inappropriate referrals and re-referrals. There has also been a renewed focus on achieving better outcomes for children at the point of case closure thereby reducing re-referrals to the Directorate. All Wales average 2014-15 = 21.1%
CS CPR 4 Local PI	CPR caseload	207	213	283	272	255	372	314	255	300	322	Target setting not appropriate	▲	Target setting not appropriate	Target setting not appropriate	Figure does not include 12 temporary registrations where case management responsibility for the children is retained by their home authority.
SCC/014 Core Indicator	The percentage of initial child protection conferences due in the year which were held within 15 working days of the strategy discussion	48.9%	73.5% (Ave)	72.7% (Ave)	86.3% (Ave)	82.6% (Ave)	84.6%	83.8%	90.7%	96.4%	99.2%	☺	▲	92.0%	75.0%	129 / 130 Performance continued to improve in Quarter 2 and is currently on course to meet the 92% target. All Wales average 2014-15 = 92.6%

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SCC/015 Core Indicator	The percentage of initial core group meetings due in the year which were held within 10 working days of the initial child protection conference	69.3%	78.6%	82.6% (Ave)	87.6% (Ave)	88.7%	90.4% (Ave)	88.4%	92.4%	95.2%	97.4%	☺	▲	93.0%	85.0%	114 / 117 Performance continued to improve in Quarter 2 and is currently on track to meet the 93% target. All Wales average 2014-15 = 91.1%
SCC/034 Core Indicator	The percentage of child protection reviews carried out within statutory timescales during the year	98.9%	99.2% (Ave)	99.5% (Ave)	99.2% (Ave)	98.5% (Ave)	98.0% (Ave)	98.5%	99.8%	100.0%	99.6%	☺	▼	100.0%	70.0%	230 / 231 1 conference was 6 days late. All Wales average 2014-15 = 98.0%
<b>Children and young people are supported to live safely within their families with the lowest appropriate level of intervention</b>																
SCC/042 (a) Core Indicator	The percentage of initial assessments carried out within 7 working days	79.8%	69.8% (Ave)	54.4% (Ave)	37.9% (Ave)	44.8% (Ave)	67.4% (Ave)	40.1%	50.6%	67.1%	91.7%	☺	▲	80.0%	50.0%	771 / 841 July = 91.0% August = 95.5% Sept = 87.9% Improving results seen from end of year 2014-15 through to Quarters 1 and 2 evidences that the actions that are being taken by Children's Services in this area are obtaining the required improvements. The 80% target was met for the quarter for the first time since Quarter 3 2007-08. The average working days taken to complete initial assessments that took longer than 7 working days = 10.0 (701 / 70). All Wales average 2014-15 = 75.9%

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SCC/011 (a) Core Indicator	The percentage of initial assessments that took place during the year where there is evidence that the child has been seen by the Social Worker	26.8%	31.0% (Ave)	40.7% (Ave)	45.1% (Ave)	44.9% (Ave)	59.6% (Ave)	67.1%	60.9%	64.4%	66.6%	☹	▲	80.0%	60.0%	560 / 841 Performance against this PI has a relationship with SCC/007a. There has been a significant drive in empowering social workers and managers to undertake the most appropriate assessment at the point of referral. This has led to a range of outcomes including initial assessments: <ul style="list-style-type: none"> <li>• Proceeding straight to child protection investigations / core assessment / specialist assessments.</li> <li>• Being closed with no further action after receiving managers have re-evaluated the decision to proceed to initial assessment.</li> </ul> In these circumstances a full initial assessment would not have been completed - a more appropriate assessment would have been undertaken and the child seen as part of that assessment. This is commensurate with the new Social Services & Wellbeing (Wales) Act 2014 wherein a proportionate assessment will be undertaken following all referrals. The target set by the ADSS, WLGA and CSSIW pre-dates this new approach which is consistent with the direction of travel across the country. Inclusion of children seen by a Children's Services worker other than a social worker increases the percentage of children seen to 66.7% (561 / 341). 29.5% of children were seen alone by a social worker

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SCC/043 (a) Core Indicator	The percentage of required core assessments carried out within 35 working days	27.3%	41.2% (Ave)	49.5% (Ave)	36.3% (Ave)	49.5%	68.2% (Ave)	71.1%	61.0%	71.2%	75.1%	☹	▲	80.0%	50.0%	417 / 555 Performance against this indicator continued to improve in Quarter 2. July = 68.9% Aug = 71.9% Sept = 83.6% The average working days taken to complete core assessments that took longer than 35 working days =73.0 (10,070 / 138). All Wales average 2014-15 = 80.7%
<b>Looked after children experience the best care and support to help them recognise their abilities, have aspirations and achieve their full potential</b>																
CS LAC 3e Local PI	LAC caseload (not including respite care arrangements for disabled children)	521	520	530	521	568	557	611	650	662	630	Target setting not appropriate		Target setting not appropriate	Target setting not appropriate	Cardiff rate at 30.09.15 = 8.6 per 000 Wales rate at 31.03.14 = 9.1 per 000
CS LAC 58 Local PI	Percentage of children in regulated placements who are placed in Cardiff	New for 2008-09	61.4%	64.8%	67.0%	65.6%	62.2%	62.0%	60.7%	60.4%	61.6%	☹	▲	65.0%	60.0%	315 / 511 The PI counts only children placed within the LA boundaries and excludes children placed in neighbouring authorities close to their home area and attending Cardiff schools. 16.1% (31) of children not placed in Cardiff are placed within 10 miles of their home address. 4 of the children not placed in Cardiff are placed with a relative carer. Planning always takes account of placement location for children. Some children need a specialist placement that is not available in the city or need to live away from families, communities or individuals that could present risks for them.

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SCC/001 (a) Core Indicator	The percentage of first placements of looked after children during the year that began with a care plan in place	75.8%	83.4% (Ave)	82.3% (Ave)	78.3% (Ave)	72.3%	64.2% (Ave)	62.5%	75.0%	67.0%	81.3%	☹️	▲	95.0%	80.0%	52 / 64 Performance against this indicator has improved in the context of a 38% decrease in the number of children starting to be looked after during the quarter (64 compared with 88 in Quarter 1). All Wales average 2014-15 = 92.2%
SCC/001 (b) Core Indicator	For those children looked after whose second review (due at 4 months) was due in the year, the percentage with a plan for permanence at the due date	69.2%	80.2% (Ave)	90.7% (Ave)	90.4% (Ave)	87.1%	83.0% (Ave)	76.4%	81.1%	85.7%	96.6%	😊	▲	87.0%	80.0%	57 / 59 All Wales average 2014-15 = 94.7%
SCC/021 Core Indicator	The percentage of looked after children reviews carried out within statutory timescales during the year	92.3%	95.9% (Ave)	96.2% (Ave)	96.4% (Ave)	95.2%	95.2% (Ave)	92.4%	88.3%	93.2%	96.0%	😊	▲	100.0%	70.0%	458 / 477 All Wales average 2014-15 = 95.5%
SCC/025 Core Indicator	The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations	69.3%	79.5% (Ave)	88.2% (Ave)	83.9% (Ave)	85.1%	89.5% (Ave)	87.7%	88.9%	85.1%	85.3%	☹️	👉	92.0%	85.0%	407 / 477 All Wales average 2014-15 = 87.7%
<b>Cardiff is the destination of choice for committed social work professionals</b>																

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Staff 1 Local PI	Percentage of social work vacancies in all teams	22.1%	26.1%	15.2% (Ave)	14.7% (Ave)	15.9% (Ave)	14.5% (Ave)	20.8% (Ave)	27.2% (Ave)	23.5%	21.4%	☹️	▲	15.0%	25.0%	95.9 / 449.1 I&A = 43.4% CIN = 16.9% LAC = 9.0% The vacancy position has continued to improve very slightly during the quarter as appointed social workers take up post. Recruitment is ongoing - the recruitment campaign has been very successful and has directly contributed to the service's ability to retain social workers. During the quarter a business case for the over-recruitment of social workers was approved by the Investment Review Board and is being implemented. The ambitious 15% target remains our aspiration for 31st March 2016.
<b>Children's Services are provided on the basis of the most efficient and effective use of resources</b>																
CS LAC 44 Local PI	Percentage of LAC placements with independent sector providers	56.4%	56.6%	58.9%	62.0%	64.2%	68.6%	67.4%	71.8%	70.3%	70.3%	☹️	👉	60.0%		359 / 511 Of the 359 placements with independent sector providers, 150 started within the last 12 months. The first meeting of the Enhanced Fostering Scheme Governance Board was held during the quarter. A Multi-Agency Steering Decision-Making Group became operational and the first young person was placed within the scheme. However, from the middle of the quarter concerns about the capacity of the provider to deliver on its commitments prompted the Director to intervene. The provider's initial reaction was positive and signalled an intention to address issues.